



DEKOPRO CEMENT COATED EPS MOULDINGS WARRANTY

Date Issued: 01/09/2019

DekoPro Pty Ltd, as a re-seller of Cement Coated EPS Mouldings manufactured by Velmark Pty Ltd, provides a **seven (7) year warranty**.

Warranty is subject to the following conditions:

1. Warranty Coverage

DekoPro provides this warranty from the date of purchase for the replacement of faulty or defective product only.

2. Installation Requirements

All moulding installations must be carried out in accordance with the **DekoPro Installation Guide**, available for download at www.dekopro.com.au.

3. Finishing and Painting

DekoPro Mouldings must be primed with **Acryloc PrimeBond Grip Coat** and painted with **Dulux Acrashield** (or equivalent) in light reflective colours to reduce the risk of excess heat absorption, which may compromise the integrity of the mouldings. Use of darker colours may void this warranty.

4. Limitation of Liability

DekoPro will, under no circumstances, be liable for any loss or damage — including consequential, direct, or indirect loss — to any persons or property.

5. Incorrect Installation

DekoPro will not be responsible or liable for any damages or failures arising from incorrect fixing or installation carried out by any person(s).

6. Damage Caused by Unnatural Conditions

DekoPro will not accept responsibility for any damage caused by unnatural conditions, including but not limited to:

- **Acts of God** – defined as natural events beyond human control, such as earthquakes, lightning strikes, hailstorms, and similar occurrences.
- **External Factors** – including pests, insects, birds or animals causing damage to the mouldings during or after installation.

Compliance with Australian Standards

DekoPro Pty Ltd comply with **Australian Standard 1366, Part 3 – 1992**, which outlines the physical properties of rigid cellular polystyrene (EPS) and establishes the minimum requirements for six classes of EPS manufacturing methods for determination and compliance.